

# RUSTENBURG

## LOCAL MUNICIPALITY OFFICE OF THE MUNICIPAL MANAGER

P O Box 16, Rustenburg, 0300, North West Province, South Africa  
Tel: (014) 590 3551 [munman@rustenburg.gov.za](mailto:munman@rustenburg.gov.za)



20 DECEMBER 2021

### PUBLIC NOTICE NO: 59/2021

#### OPERATION OF MUNICIPAL OFFICES: DECEMBER 2021 AND JANUARY 2022 HOLIDAYS.

Residents and members of the community are hereby informed about changes of operation of Municipal offices on the following days:

- On the 24<sup>th</sup> of December 2021, the Municipality will operate from 07:30 – 10:00 and return to full operation on the 28<sup>th</sup> of December 2021 at 07:30.
- On the 30<sup>th</sup> of December 2021, the Municipality will operate from 07:30 – 14:00.
- The Municipality will return to full operation from the 03<sup>rd</sup> of January 2022 at 07:30.

However, the Municipality will continue to render essential services throughout the festive season. For any service delivery queries, members of the public should contact our customer care on 014 590 3838/3006/3081/3047/3055/3045/3898 or via our WhatsApp number: 072 379 0969. For follow-up on the existing reference, please use 064 754 6865 or through an email; [customercare@rustenburg.gov.za](mailto:customercare@rustenburg.gov.za).

Residents are encouraged to make use of alternative payments methods or systems for their utility accounts such as:

- Electronic Funds Transfer (EFT)
- Stop orders
- EasyPay points (Pick n Pay, Shoprite, Woolworths, Boxer Cash & Carry, Checkers) by using the provided EasyPay reference number on the statement at above mentioned outlets:
- Bank Direct Deposits:

**Rustenburg Local Municipality**  
**Cheque Account**  
**Account Number 122 0000 458**  
**Reference: Consumer Municipal Account**

Residents should note that payment processed through the banking sector will clear after 24 hours with ABSA and 72 hours with other banks after payment has been recorded. Further to that proof of payments should be send by email to [djantjies@rustenburg.gov.za](mailto:djantjies@rustenburg.gov.za).

Yours faithfully,

Mr. S.V. Makona  
Municipal Manager