



**NOTICE
TO RESIDENTS**

Dear Valued Resident,

Here is the weekly update on the Rustenburg Local Municipality billing and credit control status:

Rustenburg Local Municipality is aware of the current confusion and dissatisfaction that is being experienced by our residents stemming from the change in systems. We again wish to reaffirm our commitment to resolving every single account query in order to ensure that you only pay for services rendered.

Adequate staffing has been allocated at the Mpheni House (Ground Floor) to address all queries pertaining to municipal accounts.

We urge consumers to ensure that, at a minimum, the CURRENT ACCOUNT is paid in order to avoid credit control action on the account.

Please also be advised that there are well trained employees at the municipality that can assist you.

We wish to thank you for your patience and continued support.

Your continued support is appreciated.

We will keep you updated.

Regards,

Municipal Manager

Ms N.S Sithole