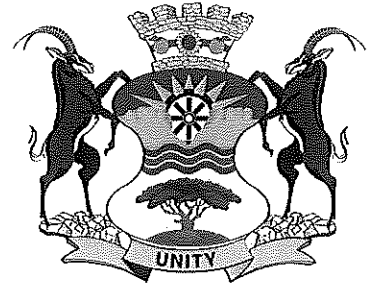


RUSTENBURG

LOCAL MUNICIPALITY

OFFICE OF THE EXECUTIVE MAYOR



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Notice to residents

24 August 2017

July Account Statements and Clearance Certificates

Kindly be notified that the July 2017 statements are currently being e-mailed to your good-selves. 6 000 statements have already been sent out, 24 000 are still pending and would have been finalised by today (24 August 2017), at 18:00. Therefore, all consumers should have received their statements by 18:00.

With regard to Clearance Certificates, we are still experiencing challenges on the new system. To mitigate the situation, we are issuing them through an alternative method, which is slower than normal. We have a backlog of approximately 400 certificates outstanding. Our team is working hard to clear the backlog and all certificates should have been issued by Monday, 28th August 2017.

We sincerely apologise for the inconvenience caused.



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Thapelo Matebesi
Manager: Communications Unit