RUSTENBURG LOCAL MUNICIPALITY



PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

THE RUSTENBURG LOCAL MUNICIPALITY REPRESENTED BY

Advocate Ashmar Khuduge

in his capacity as the Municipal Manager of

Rustenburg Local Municipality

(the "Employer")

and

Mpolai Maape

in her capacity as the Director Corporate Support Services of Rustenburg Local Municipality

(the "Employee")

(Collectively referred to as the "Parties")

FOR THE FINANCIAL YEAR 2024/2025

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Personal Development Action Plan

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Rustenburg local Municipality represented by Advocate Ashmar Khuduge in his capacity as Municipal Manager (hereinafter referred to as the Employer or Supervisor) and

Ms Mpolai Maape in her capacity as the Director; Corporate Support Services (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- The Employer has entered into a contract of employment with the 1.1. Employee in terms of section 56 (1) (a) of the Local Government: Municipal Systems Act 32 of 2000 as amended. The employee is appointed on a permanent basis as manager directly accountable to the Municipal Manager. The Employer and the Employee are hereinafter referred to as "the Parties".
- Section 57 (1) (a) of the Systems Act, read with the Contract of Employment 1.2. concluded between the parties, requires the parties to conclude an annual Performance Agreement.
- The parties wish to ensure that they are clear about the goals to be achieved 1.3. and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- The parties wish to ensure that there is compliance with Sections 57(4A) and 1.4. 57(5) of the Systems Act.
- In the agreement the following terms will have the meaning ascribed 1.5. thereto:
 - a) this agreement- means the performance agreement between the Employer and Employee and the Annexures thereto;
 - b) the Municipal Manager- means the Municipal Manager of the Rustenburg Local Municipality appointed in terms Section 54A of the Local Government Municipal Systems Act;
 - c) the Employee- means the manager appointed in terms of Section 56 of the Systems Act;
 - d) the Employer- means Rustenburg Local Municipality; and
 - e) the Parties- means the Employer and Employee.

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2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1. comply with the provisions of Section 57(1) (b), (4A) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2. specify objectives and targets defined and agreed with the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery Budget and Implementation Plan (SDBIP) and the budget of the municipality.
- 2.3. specify accountabilities as set out in the Performance Plan (Annexure A);
- 2.4. monitor and measure performance against set targeted outputs;
- 2.5. use the Performance Agreement and Performance Plan as the basis for assessing the suitability of the Employee for employment and/or to assess whether the Employee has met the performance expectations applicable to his job;
- 2.6. appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and
- 2.7. give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1. Notwithstanding the date of signature hereto, this Agreement will commence on the 01 November 2024 to 30 June 2025 where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2. This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.3. If at any stage during the validity of this Agreement the work environment alters to the extent that the contents of this Agreement are no longer appropriate, the contents must by mutual agreement between the parties, be revised.

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4. PERFORMANCE OBJECTIVES

- 4.1. The Performance Plan (Annexure A) sets out
 - a) the performance objectives and targets that must be met by the Employee; and
 - b) the time frames within which those performance objectives and targets must be met.
- 4.2. The performance objectives and targets reflected in **Annexure A** are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Budget and Service Delivery, Budget and Implementation Plan of the Employer, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.3. The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
- 4.4. The Employee's performance will in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the municipality.
- 5.2. The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3. The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4. The employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPAs) (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5. The criteria upon which the performance of the employee must be assessed consist of two components, both of which must be contained in the performance agreement. The employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs), respectively. Each area of assessment will be weighted and will contribute a specific part to

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the total score. KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.

5.6. The employee's assessment will be based on his or her performance in terms of the outputs/outcomes (performance indicators) identified as per the performance plan which are linked to the KPA's, which constitute 80% of the overall assessment result as per the weightings agreed to between the employer and employee.

KEY PERFORMANCE AREAS	WEIGHTING
Basic Service Delivery	0%
Local Economic Development	0%
Municipal Financial Viability	15%
Municipal Institutional Development and Transformation	55%
Good Governance and Public Participation	30%
Spatial Rationale	0% .
Total	100%

5.7. In the case of managers directly accountable to the municipal manager, key performance areas related to the functional area of the relevant manager must be subject to negotiation between the municipal manager and the relevant manager.

6. COMPETENCY FRAMEWORK

- 6.1. A person appointed as a senior manager must have the competencies as set out in this framework. Focus must also be placed on the following key factors:
 - a) Critical leading competencies that drive the strategic intent and direction of local government;
 - b) Core competencies which senior managers are expected to possess, and which drive the execution of the leading competencies; and
 - c) The eight Batho Pele principles.
- 6.2. The competency framework consists of six leading competencies which comprise of twenty (20) driving competencies that communicate what is expected for effective performance in local government.
- 6.3. The competency framework further involves six core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.

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- 6.4. Competency Framework Structure
- 6.4.1. The competencies that appear in the competency framework are detailed below:

Six (6) Leading	Twenty (20) driving competencies	Weight
Competencies		
Strategic Direction and Leadership	 Impact and Influence Institutional Performance Management Strategic Planning and Management Organisational Awareness 	10%
People Management	 Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management 	5%
Program and Project Management	 Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation 	5%
Financial Management	 Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring 	5%
Change Management	 Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation 	5%
Governance Leadership	Policy FormulationRisk and Compliance ManagementCooperative Governance	10%
SIX (6) CORE COMPE	TENCIES	10%
Moral Competence Planning and Organising		10%
Analysis and Innovation		10%
Knowledge and Informat	ion Management	10%
Communication		10%
Results and Quality Focu	1S	10%
Total		100%

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7. PERFORMANCE ASSESSMENT

- 7.1. The Performance Plan (Annexure A) to this Agreement sets out
- 7.1.1. The standards and procedures for evaluating the Employee's performance; and
- 7.1.2. The intervals for the evaluation of the Employee's performance;
- 7.2. Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage while the contract of employment remains in force;
- 7.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames;
- 7.4. The **Employee's** performance will be measured in terms of contributions to the strategic objectives and strategies set out in the **Employer's** IDP.
- 7.5. The Annual performance appraisal will involve:
- 7.5.1. Assessment of the achievement of results as outlined in the Performance Plan
 a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to *ad-hoc* tasks that had to be performed under the KPA
 - b) Values are supplied for KPI's and Activities under each KPA as part of the Institutional Assessment. Based on the Target for an activity or KPI, over or under performance are calculated and converted to the 1-5-point scale automatically. These scores are carried over to the applicable employee's performance plan. During assessment, the employee has a chance to submit evidence of performance for appropriate rating
 - c) The assessment of the performance of the Employee is therefore based on the following rating scale for KPIs and subsequent Leading Competencies and Core Competencies:

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Level	Rating	Terminology	Description
	12345		
5		Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year
4		Performance Significantly Above Expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved al others throughout the year
3		Fully Effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreements and Performance Plan.
2		Not Fully Effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performances criteria and indicators as specified in the Performance Agreements and Performance Plan.
1		Unacceptable Performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Agreements and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.

- 7.5.2. The Employee will submit her self-evaluation to the Employer prior to the formal assessment with the Panel; and
- 7.5.3. An overall score will be calculated based on the total of the individual scores calculated above.
- 7.5.4. Assessment of the Leading Competencies and Core Competencies:
- 7.5.5. There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance.
- 7.5.6. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance.

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7.5.7. The competency framework is underscored by four (4) achievement levels that act as benchmark and minimum requirements for other human capital interventions, which are, recruitment and selection, learning and development, succession and planning, and promotion.

7.5.8. Achievement Levels

- 7.5.8.1. The achievement levels indicated in the table below serves as a benchmark for the appointments, succession planning and development interventions.
- 7.5.8.2. Individuals falling within the Basic range are deemed unsuitable for the role of senior manager, and caution should be applied in promoting and appointing such persons.
- 7.5.8.3. Individuals that operate in the Superior range are deemed highly competent and demonstrate an exceptional level of practical knowledge, attitude and quality. These individuals should be considered for higher positions and should be earmarked for leadership programs and succession planning.

Achievement Levels	Description
Basic 1	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention
Competent 2	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses
Advanced 3	Develops and applies complex concepts, methods and understanding. Effectively directs and leads group and executes in-depth analyses
Superior 4	Has a comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods.

7.6. Performance Assessment Panel

- 7.6.1. For purpose of evaluating the annual performance of managers directly accountable to the municipal managers, an evaluation panel constituted of the following persons must be established:
- a) Municipal Manager;

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- b) Chairperson of the Performance Audit Committee (PAC) or the Audit Committee (AC) in the absence of a Performance Audit Committee
- c) Member of the Mayoral or Executive Committee or in respect of a plenary type of municipality, another member of Council.
- d) Municipal Manager from another municipality; and
- e) The Manager responsible for Human Resources of the municipality must provide Secretariat services to the evaluation panels.

8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1. The performance of each employee in relation to his/her performance agreement must be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

1st quarter:

Not later than end of the third week of October.

2nd quarter:

Not later than end of the third week of January.

3rd quarter:

Not later than end of the third week of April.

4th quarter and annual review: Third week of August

- 8.2. The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 8.3. Performance feedback must be based on the Employer's assessment of the Employee's performance.
- 8.4. The Employer will be entitled to review and make reasonable changes to the provisions of **Annexure A** from time to time for operational reasons on agreement between both parties.
- 8.5. The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended on agreement with both parties.

9. DEVELOPMENTAL REQUIREMENTS

9.1. The Personal Development Plan (PDP) for addressing developmental gaps must form part of the performance agreement and will not be affected by the amendment.

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10. OBLIGATION OF THE EMPLOYER

- 10.1. The Employer must
 - a) Create an enabling environment to facilitate effective performance by the employee;
 - b) Provide access to skills development and capacity building opportunities;
 - Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
 - d) On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and
 - e) Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

- 11.1. The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others
 - a) A direct effect on the performance of any of the Employee's functions;
 - b) Commit the Employee to implement or to give effect to a decision made by the Employer; and
 - c) A substantial financial effect on the Employer.
- 11.2. The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in clause 11.1 above, as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1. The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2. A performance bonus of 5% to 14% of the all-inclusive annual remuneration package shall be payable to the Employee in recognition of performance, in determining the performance bonus the relevant percentage is based on the

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overall rating, calculated by using the applicable assessment-rating calculator.

The performance bonus will be awarded based on the following scheme:

No		inal Per cent Performance Bonus Score
	Below 130%	0%
1	130.0%	5.0%
2	131.0% -135.0%	6.0%
3	136.0% -140.0%	7.0%
4	141.0% - 145,0%	8.0%
5	146.0% - 149.0%	9.0%
6	150.0% -154.0%	10.0%
7	155.0% - 159.0%	11.0%
8	160.0% - 164.0%	12.0%
9	165.0% - 169.0%	13.0%
10	Above 169%	14.0%

- 12.3. In the case of unacceptable and/or poor performance, the Employer shall
 - a) provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
 - b) after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

13. DISPUTE RESOLUTION

- 13.1. Any disputes about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or salary increment in the agreement, must be mediated by
 - a) In the case of the municipal manager, the MEC for Local Government in the province within thirty (30) days of receipt of a formal dispute from the employee, or any other person designated by the MEC. whose decision shall be final and binding on both parties.
- 13.2. Any disputes about the outcome of the employee's performance evaluation, must be mediated by
 - a) In the case of managers directly accountable to the municipal manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e),

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within thirty (30) days of receipt of a formal dispute from the employee; whose decision shall be final and binding on both parties.

14. GENERAL

- 14.1. The contents of this performance agreement must be made available to the public by the Employer;
- 14.2. Nothing in this agreement diminishes the obligation, duties or accountabilities of the Employee in terms of his or her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

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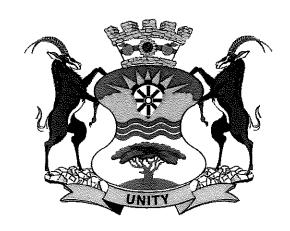
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15. SIGNATORIES

Signed at RUSTENBURG on this 01st day of July 2024.

April
MS. MPOLAI MAAPE DIRECTOR: CORPORATE SUPPORT SERVICES
y of November 2024.
ADVOCATE ASHMAR KHUDUGE MUNICIPAL MANAGER

RUSTENBURG LOCAL MUNICIPALITY



ANNEXURE A

PERFORMANCE PLAN

FOR

MS. MPOLAI MAAPE

DIRECTOR: CORPORATE SUPPORT SERVICES

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BACKGROUND

This Plan defines the council's expectations of the Director: Corporate Support Services in accordance with Director's Performance Agreement to which this document is attached. Section 57(5) of the Municipal System Act and the Performance Regulations gazette in Notice No 805, published on 1 August 2006, which provides the performance objectives and targets must be on the key performance indicators set out from time to time in the Municipality's Integrated Development Plan and determined by the Municipal Manager (as representative of Council).

There are 5 parts to this plan

- 1. A statement about the purpose of the position;
- 2. Performance review procedure;
- Technical Scorecard detailing key performance areas (KPA's) and their related performance indicators, weightings and target dates;
- 4. Competency Requirements; and
- 5. Consolidated scorecard (Performance Assessment Calculator).

2. DURATION AND CONDITIONS

- 2.1. The period of this **Performance Plan** is from 01 November 2024 to 30 June 2025.
- 2.2. There are no pre-and/or current Employment conditions attached to this Performance Plan

Signed and accepted by the Director: Corporate Support Services...

Date: 🐧

Signed by the Municipal Manager on behalf of Employer:

3. POSITION PURPOSE

The Director: Corporate Support Services is required to:

- (i) Lead and direct the directorate through effective strategies to fulfil the objects
 of local government provided for in the Constitution, 1996 and any other
 legislative framework that govern the local government;
- (ii) Fostering relationships between the Municipal Council and the administrative arm of the municipality as well other key stakeholders; and
- (iii) Creating an environment that defines the purpose and role of local government to involve people in shaping the future of communities.

As the head of the directorate of the municipality, the director is responsible for and performs the following functions:

- (i) Good governance and public participation;
- (ii) Sustainable infrastructure and basic service delivery;
- (iii) Local development;
- (iv) Municipal transformation and organisation development; and
- (v) Municipal financial viability and management.

4. PERFORMANCE REVIEW PROCEDURE

- A performance review will be held on a quarterly basis with a formal performance review bi-annually in December/January and in June/July after the financial year with the understanding that review in the first and third quarter may be verbal if performance is satisfactory.
- 2. The Municipal Manager may request input from agendas, minutes and "customers" on the Director's performance throughout the review period. This may be done through discussion or by asking "customers" to complete a rating form to submit to the evaluation panel for consideration. Customers are able to comment on the Acting Director's performance since they have worked closely with him/her on some or all aspects of his job.
- 3. The Director to prepare for quarterly performance evaluation by providing a brief description of achievements, including the reference to evidence, supporting documentation, (documents, reports and/or resolutions with dates of submission) in the relevant column in section 4 (KPA) score card below). Achievement to be reported on cumulatively).
- 4. The Director to provide a rating for himself/herself for the final assessment against the agreed objectives in the column provided in the KPA scorecard.
- 5. The Director and Evaluation panel to meet to conduct formal performance rating and agree final scores. It may be necessary to have two meetings i,e give the Director scores and allow him/her time to consider them before final agreement. In the event of disagreement, the evaluation panel has the final say with regard to the final score that is given.
- 6. The evaluation panel to provide ratings of the director's performance against agreed objectives as a result of portfolio of evidence and/or comments and customer input.
- 7. Initially the scoring should be recorded on the scorecard then transferred onto the consolidated score sheet.

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- 8. Any reasons for non-compliance should be recorded during the review session by keeping of minutes of the review session.
- 9. The assessment of the performance of the Director will be based on the following rating scale for KPA's:

Terminology	Description	Rating Level
Outstanding Performance	Performance far exceeds the standard expected of the Director at this level. The appraisal indicates that the Director has achieved above fully effective results against all performance criteria and indicators are specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year	5
Performance Significantly above expectation	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Director has achieved all others through the year	4
Fully Effective	Performance fully meets the standards expected in the job. The appraisal indicates that the Director has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.	3
Performance not fully Effective	Performance is below the standard required for the job. Performance meets some of the standards expected for the job. The review/assessment indicates that the Director has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan	2
Unacceptable Performance	Performance does not meet the standard for the job. The review/assessment indicates that the Director has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The Director has failed to demonstrate the commitment or ability to bring the performance up to the level of expected in the job despite management efforts to encourage improvement.	1

- 10. Only those items relevant for the review period in question should be scored.
- 11. The assessment of the performance of the Director on all Competencies will be based on the rating scale as reflected in section 4 of the performance plan.
- 12. The Municipal Manager and the Acting Director to prepare and agree on a personal development plan (PDP) for addressing developmental gaps.
- 13. The Municipal Manager and the Director to set new objectives, targets, performance indicators, weighting and dates etc. for the following financial year.
- 14. Poor work performance will be dealt with in terms of regulation 32 (3) of the Performance gazetted in Notice No 805, Published on 1 August 2006.

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5. FUNCTIONAL ALIGNMENT OF THE INDIVIDUAL PERFORMANCE SCORECARD TO THE INTERGRATED DEVELOPMENT PLAN (IDP) OF THE ORGANISATION.

The Integrated Development Plan (IDP) 2022/2027 of the Rustenburg Local municipality is aligned to the prescribed National Key Performance Areas, viz:

- 1) Basic Service delivery and Infrastructure Development;
- 2) Local Economic Development;
- 3) Municipal Financial Viability and Management;
- 4) Good Governance and Public Participation;
- 5) Municipal Institutional Development and Transformation;
- 6) Spatial Rational.

All Directorates within the Organisation are accountable for the successful of fulfilment of the IDP's specific programmes as espoused under each of the above National Key Performance Areas.

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6. KEY PERFORMANCE AREA SCORECARD

Quarterly Projections Of Service Delivery Targets And Performance Indicators

6.1 KEY PERFORMANCE AREA (KPA 1): MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT

Q4	2
2024/2025 Performance Per Quarter 21 Q2 Q3 Q4	N
2024/ CO2	es .
Perfo Q1	e e
Annu al Budg et 2024/ 25 R'000	xedO
2024/202 Annu 5 al Annual Budg Target et 2024/25 R*000	ng A
2024/20 5 Annual Target	10 10
Baseline 2023/2024	10 revised policies
Portfolio of Evidence (POE)	7. MUNICIPAL STRATEGIC PRIORITY: Drive optimal municipal institutional development, transformation and capacity building GOAL 8: GOAL 8: Review of An policies Institutional 1 All 5 Number of Policies Number of Policies Draft Policies 10 revised 10 Olicies 0 An policies Policies Policies Council Agenda Policies Policies Olicies Policies Policies
Key Performance Indicator (KPI)	icipal institutional c Number of Policies submitted to Council by 30 June 2025
We igh tin a	al mun
M m	All
Z &	Y: Driv
Area/Locali KPI ty No (Ward/Area)	Institutional
Strategie	AL STRATEGIC PRIORITY Review of Institutional policies
Key: Focus Area	GOAL 8: An Efficient, Effective and Well- Governed City

Key	Strategie	Area/Locali	函	RE	We	Key	Portfolio of	Baseline	2024/202	Annu		2024/2025	2025	6 3100 10 315
Focus	Ø		2	ш	igh	Performance	Evidence (POE)	2023/2024	1 0	To	Perfon	папсе	Performance Per Quarter	arter
Area		(Ward/Area		i.	ţì	Indicator (KPI)			Annual	Budg	Б	8	8	ð
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										2024/				
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Efficient ,	Governan					Recovery back-	Certificate of	Recovery						
Effective	çe					up and	Success	back-up						
and Well-						replication		and						
Governed						conducted by 30	Monthly Back-up	replication						
City						June 2025	and Replication	conducted						
							Report	by 30 June						
			_					2025						
GOAL 8:	Enhancem	Institutional	3	E	2	Number of ICT	Test Certificate	1x Disaster	2	R2,5	-		ı	-
An	ent of ICT			2		Disaster		Recovery		E	•••			
Efficient,	Governan					Recovery tests		test						
Effective	Se Ce					conducted by 30		Conducted				•		
and Well-						June 2025				**************************************				
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	111111111111111111111111111111111111111	A CONTRACTOR OF THE CONTRACTOR												

Kev	Strategie	Area/Locali	KPI	RE	We Key	a de	Portfolio of	Baseline	2024/202	Annu		2024/2025	2025	
Focus) (A)	À			igh Pe	Performance	Evidence (POE)	2023/2024	5	70	Perfor	тапсе	Performance Per Quarter	arter
Area		(Ward/Area	10 Si	***	tin In	Indicator (KPI)			Annual	Budg	δ	8	8	3
				6					Target	et				
										2024/				
				100 P200						25				
										א ממנ	110000000000000000000000000000000000000			
GOAL 8:	Knowledg	Municipal	4	HR 5		Percentage of	Training	7.58%	95% of	R3 56	50%	40%	— %09	— %56
An	eable,	Wide		7	==	the	Expenditure		allocated	0 386				
Efficient,	innovative				<u>E</u>	municipality's	Report signed off		training					
Effective	and				Ø	allocated	by CFO		budget					
and Well-	productive				 	training budget			spent on					
Governed	Personnel				Ś	spent on	Register of		personne					
City					<u>ā</u>	personnel	trained personnel		l training					
•						(Workplace			by 30					
					တ	Skills Plan) 30			June					
				. , , , , , , , , , , , , , , , , , , ,	<u>.ā´</u>	by June 2025			2025					
								- 4) i		-		/020	050/
GOAL 8:	Ensure	Institutional	5	HR 6		Percentage of	Register of	New	85%	Opex	25%	%0¢	82%	χ 22 %
An	optimal			က	Ω.	positions filled	Resignations/Ter							
Efficient,	and				3	within 3 months	minations /							
Effective	integrated				0	of being vacant								
and Well-	Systems				Ω.	by 30 June	Appointment							
Governed					7	2025	Letter							
City	~													
						The state of the s								

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Focus s Area	Strategie gie	Area/Locali ty (Ward/Area)	<u>E</u> 2	ж г	We High Him II	Key Performance Indicator (KPI)	Portfolio of Evidence (POE)	Baseline 2023/2024	2024/202 5 Annual Target	Annu al Budg et 2024/ 25 R'000	Perfor	2024/2025 rmance Per Q2 Q3	2024/2025 Performance Per Quarter 21	arter Q4
GOAL 8: Ensure An optimal Efficient, and Effective integrated and Well- Systems Governed City	re rated arted rims	Institutional	φ	T 4	9	Percentage of historic budgeted vacant positions filled within 6 months from 01 July 2025	List of Historic budgeted vacancies Appointment Letters	New	%09	xedO	10%	%09	1	ī
MUNICIPAL STRATEGI GOAL 8: Ensure An functionalit Efficient, y of Effective Municipal and Well- governanc Governed e City structures	re re cipal ranc	PRIORITY:	Drive op	All All	5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	oal institutional devolumer of formal performance review sessions with each unit by 30 June 2025	MUNICIPAL STRATEGIC PRIORITY: Drive optimal municipal institutional GOAL 8: Ensure Institutional	ation and caps 4 x Performanc e Assessmen t report	4 4	R0.00	_		_	_

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5		9
Duarte O4		%06
2024/2025 nance Per C		%08
2024/2025 Performance Per Quarter 21		65%
Perfo 031		20%
Annu al Budg et 2024/ 25 R'000		R0.00 50%
2024/202 5 Annual Target		%06
Baseline 2023/2024		90% Operational Risk Report
Portfolio of Evidence (POE)	Attendance registers Minutes of assessment meetings	Strategic Risk Mitigation Report
Key Performance Indicator (KPI)	< 2 × × × × × × × × × × × × × × × × × ×	Percentage (%) S of Directorates Nrisk mitigated by 30 June 2025
We igh		S.
Ŗ r		All
₽ 2		ω
Area/Locali KPI ty No (Ward/Area)		Institutional
Strategie s		Sustaining clean administra tion
Key Focus Area		GOAL 8: An Efficient, Effective and Well- Governed City

Area	0	ty (Ward/Area)	2	L.	5 5 5 5 5 5	Performance Indicator (KPI)	Evidence (POE)	2023/2024	5 Annual Target	al Budg et 2024/	Perfo Q1	O2	Performance Per Quarter	arter 04
										25 R'000				
GOAL 8:	Sustaining	Institutional	6	₹	4	Percentage (%)	2021/2022 PAAP	%06	%06	R0.00	%06	%06	%06	— %06
	clean				,	implementation	register signed off							
Efficient,	administra					of PAAP by 30	by BTO							
Effective	tion					June 2025								
and Well-					······································									
Governed														
GOAL 8:	Sustaining	Institutional	10		5	Percentage (%)	Contract Register	100%	100%	R0.00	100	0	100%	9
	clean					management					%	%		%
Efficient,	administra					and monitoring	Signed SLA							
Effective	tion					of contracts by	Agreement			***************************************				
and Well-					•	30 June 2025								
Governed							Minutes of							
							meetings with							
							Service providers							
				••••			Attendance							
							Register							
							Naylaidi							

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Key Portfolio of Indicator (KPI) Baseline 2024/202 Annual Budg Annual Annual Budg Annual Annual Budg Annual Annual Annual Budg Annual Annual Annual Annual Budg Annual An	Date of Submission of a Procurement Plan to BTO for Consolidation by 31 March 2025 New St March Submission of a Submis	
We Key igh Perform tin Indicato	ed economic gr 4 Date of submissic complete 2025/26 Procurem Plan to B' consolida 31 March	u
щ п	diversifie	
<u> </u>	Drive a 11	
Area/Locali ty (Ward/Area)	Institutional	
Strategie	STRATEGIC Drive optimal municipal institutiona l developm ent, transforma tion and capacity building	
Key Focus Area	MUNICIPAL STRATEGIC PRIORITY: Drive a diversified economic g GOAL 8: Drive Institutional 11 4 Date of submissing submissions submissions submissing submissions submis	

4.2 KEY PERFORMANCE AREA (KPA 2): GOOD GOVERNANCE AND PUBLIC PARTICIPATION

2024/2025 Annu 2024/2025 5 al Performance Per Quarter Annual Budg Q1 Q2 Q3 Q4 Target et 2024/ 25 <		R0.00 1 1 1 1										
Baseline 20 2023/2024 5 An Ta		1 x Council 4	resolutions	registers	submitted to	Council						
Portfolio of Evidence (POE)	uo	Agenda		Minutes of	Council		Council	Resolution	Register/Report	submitted to	Council	(Spreadsheet
Key Performance Indicator (KPI)	nd public participation	Number of	reports on	implementation	of organizational	Council	resolutions	submitted by 30	June 2025			
F igh Perf	overnance a	ည	, , , , , , , , , , , , , , , , , , ,									
<u>Z</u>	e good g	12						***************************************				
Area/Locali KPI ty No (Ward/Area)	xive: Promot	Municipal	Wide									
Strategie S	Municipal Strategic Objective: Promote good governance and publi	Ensure	functionalit	y of	Municipal	governanc	Φ	structures				
Key Focus Area	Municipal St	GOAL 8:	An	Efficient,	Effective	and Well-	Governed	City				

warter Q4	85%	4
2024/2025 nance Per Q 12 Q3	85%	-
2024/2025 Performance Per Quarter 21	75%	-
Derfo	20%	_
Annu al Budg et 2024/ 25	Opex	R0,00
2024/202 Annu 5 al Annual Budg Target et 2024/25 25		က
Baseline 2023/2024	%08	2 x ICT Steering
Portfolio of Evidence (POE)	indicating performance in Percentages) Council Register/Report submitted to Council (Spreadsheet indicating performance in Percentages)	Agenda of ICT Steering
Key Performance Indicator (KPI)	Percentage of Council Resolutions implemented by 30 June 2025	Number of ICT Steering
g ti gh	ıO	5
<u> Ж</u> гг		
A 8	2	41
Area/Locali ty (Ward/Area)	Municipal Wíde	Institutional
Strategie	Ensure functionalit y of Municipal governanc e structures	Enhancem ent of ICT
Key Focus Area	W GOAL 8: An Efficient, Effective and Well- Governed City	GOAL 8: An

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s ty No F igh Performance Evidence (POE) 2023/2024 5 air f f indicator (KPI) Annual Budg 7 Governan Conmittee Committee Committee Committee Committee Governan Convened by 30 and Attendance Convened ce Convened by 30 and Attendance Convened lunctionalit Labour Forum the LLF meeting meetings y facilitated by 30 ssued facilitated by 30 lune 2025 lune 2025 lune 2025 lune 2025 lune 2025 lune 2026 lune 2026 lune 2026	key s	Strategie	Area/Locali	KPI R	RE We	Key	Portfolio of	Baseline	2024/202	Annu	V	2024/2025	10	
WardArea			ţ,			Performance	Evidence (POE)	2023/2024	L O	77	Performance Per Quarter	ance Pe	Ouan	10
1			(Ward/Area		ij	Indicator (KPI)			Annuai	פ	0.1	2 03	8	4
Committee Comvened by 30 and Attendance Convened Convened by 30 Aune 2025 Register Register Convened					O				Target	Ħ				
Committee Comvened by 30 Convened by 3										2024/				
Governan Gommittee Committee Committee Committee Committee Committee Committee Committee Convened by 30 and Attendance Convened Lune 2025 Register functionalit Labour Forum the LLF meeting meetings (LLF) meetings issued facilitated by 30 June 2025 Employment Proof of 1x EE 1 R0.00 - Functionalit Mide Ensure Municipal 16 5 Employment Proof of 1x EE 1 R0.00 - Functionalit Mide Ensure Require Report Committee Report Committee R0.00 - Functionalit Report Committee R0.00 - Functionalit R0.00										9				
Governan Committee Committee Committee Committee Committee Committee Committee Convened by 30 and Attendance Convened June 2025 Register Ensure Institutional 15 Number of Local The agenda of 2 x LLF 4 R0.00 1 Labour Forum the LLF meeting meetings issued facilitated by 30 June 2025 Ensure Municipal 16 5 Employment Proof of 1 x EE 1 R0.00 - Equity (EE) electronic Report										R'000				
Tunctionalit Wide Tensure Institutional 16 5 Number of Local The agenda of facilitated by 30 June 2025 The agenda of tacilitated by 30 June 2025 The ag		overnan				Committee	Committee	Committee						
Convened by 30 and Attendance Convened		O				meetings	meeting, Minutes	meeting					,,	
Ensure Institutional 15 5 Number of Local The agenda of 2 x LLF 4 R0.00 1 functionalit functionalit Wide Municipal 16 5 Employment Proof of Tunctionalit Wide Register Sequence Municipal 16 5 Employment Proof of 1 x EE 1 R0.00 - Corporation Report	Well.					Convened by 30	and Attendance	Convened						
Ensure Institutional 15 5 Number of Local The agenda of 2 x LLF 4 R0.00 1 functionalit (LLF) meetings issued facilitated by 30 June 2025 functionalit Wide Equity (EE) electronic Coulombrates Ensure Municipal 16 5 Employment Proof of 1x EE 1 R0.00 -	rned					June 2025	Register							
Ensure Institutional 15 5 Number of Local The agenda of 2 x LLF 4 R0.00 1 functionalit Mide Ensure Institutional 15 5 Number of Local The agenda of 2 x LLF 4 R0.00 1 Labour Forum the LLF meeting meetings issued facilitated by 30 June 2025 Labour Forum the LLF meeting meetings facilitated by 30 June 2025 Ensure Municipal 16 5 Employment Proof of 1 x EE 1 R0.00 -												***************		
functionalit metitional 15 5 Number of Local The agenda of 2 x LLF 4 R0.00 1 Labour Forum the LLF meeting meetings (LLF) meetings issued facilitated by 30 June 2025 Labour Forum the LLF meeting meetings facilitated by 30 June 2025 Labour Forum the LLF meeting meetings facilitated by 30 June 2025 Labour Forum the LLF meeting meetings facilitated by 30 June 2025 Ensure Municipal 16 5 Employment Proof of 1x EE 1 R0.00 -														
functionalit functionalit by 30 (LLF) meetings issued facilitated by 30 June 2025 Ensure Municipal 16 5 Employment Proof of functionalit Wide Equity (EE) electronic Corbaciona Corbaciona (Corporational Corporational Corporational Corporational Corporational Corporational Corporational Corporational Corporational Corporation Corporational Corporation		nsure	Institutional	15	Ω.	Number of Local		2×LLF	4	R0.00	-		_	
Figure Municipal Municipal Municipal 16 5 Employment Proof of functionalit Wide Report Forest Municipal 16 5 Employment Proof of Schwiscipal Report Report Contract C	4	unctionalit			<u></u> -	Labour Forum	the LLF meeting	meetings						
Ensure Municipal 16 5 Employment Proof of functionalit Wide Equity (EE) electronic Cohmiscipal						(LLF) meetings	issued	facilitated						
Ensure Municipal 16 Equity (EE) electronic Report Ro.00 Ensure Contractionalit Wide Equity (EE) electronic Report Contractional	tive					facilitated by 30								
Ensure Municipal 16 5 Employment Proof of 1x EE 1 R0.00 - functionalit Wide Equity (EE) electronic Report	Vell-					June 2025					•			
Ensure Municipal 16 5 Employment Proof of 1x EE 1 R0.00 - functionalit Wide Equity (EE) electronic Report	rned			***************************************										
Ensure Municipal 16 5 Employment Proof of 1×EE 1 R0.00 - functionalit Wide Equity (EE) electronic Report														
Ensure Municipal 16 5 Employment Proof of 1x EE 1 R0.00 - functionalit Wide Equity (EE) electronic Report				,,,,,,,								•••		
functionalit Wide Equity (EE) electronic		nsure	Municipal	16	2	Employment	Proof of	* E		R0.00	1	1	ı	
111111111111111111111111111111111111111	<u> </u>		Wide			Equity (EE)	electronic	Report			***************************************			
y or	Efficient, y	y of				Report		Submission						

Focus Area	Strategie	Area/Locali ty)	N N	F igh We		Key Performance Indicator (KPI)	Portfolio of Evidence (POE)	Baseline 2023/2024	2024/202 Annu 5 al Annual Budg Target et 2024/ 25 25	Annu al Budg et 2024/ 25 R'000	Perfor Q1	2024/2025 Performance Per Quarter 21	025 Q3 r	O4
Effective	Municipal				ns	submitted to the	submission of the	to the						
and Well-	governanc				De	Department of	EE Report	Department						
Governed	ø				Ľa	Labour by 15		of Labour in						
City	structures				L B	January 2025		January						
								2023			***************************************			
GOAL 8:	Strengthe	Institutional	17	5	1	Number of	Records disposal	1x Records		R0.00		1	-	F
An	n internal				J.	records disposal	application to the	Disposal						
Efficient,	controls				ар	applications	North West	application						
Effective	and				s	submitted to the	Provincial	submitted to						
and Well-	environme			•	ž	North West	Archives and	the North						
Governed	ŧ				<u> </u>	Provincial	Records	West					****	
City					Ā	Archives and	Services, signed	Provincial						
					Re	Records	off by Director	Archives						
	****************				Se	Services by 30		and						
	.,				ק	June 2025		Records						
								Services						
WEIGHTING				30	0									
		The state of the s												

4.3 KEY PERFOMANCE INDICATOR (KPA 3): Municipal Financial Viability and Management

Key Focus Area	Strategi	Area/	KP R	REF W	Weighti	Key	Portfolio of	Baseli	2024/2		7.7	2024/2025	025	
	Se	Local		Bu		Performance	Evidence	ne	2	Annual	Pen	Performance Per	nce P.	ā
		ity	2			Indicator	(POE)	2023/2	Annual	Budget		Quarter	ler	
		(Ward				(KPI)		024	Target	2024/2	Ð	02	83	40
		(Area)								IO.				
MUNICIPAL STRATEGIC PRIORITY: Ensure a sustainable	TEGIC PRI	ORITY: E	nsure a	sustaine	able finan	financial viability and management	management							
GOAL 8: An	Expendit	Direct	8	2		Percentage of	Certified BTO		%56	R42	25%	20	75	95
Efficient,	nre on	orate				Capital Budget	Spreadsheet			195		%	%	%
Effective and	allocated					spent by 30				000				
Well-Governed	capital					June 2025						•		
City	budget													
GOAL 8: An	Expendit	Direct	19	5		Percentage	Certified BTO		%56	R90896	25%	20	75	95
Efficient,	nre on	orate				expenditure on	Spreadsheet			773.55		%	%	%
Effective and	allocated					the approved				10				
Well-Governed	Operatio	,				operational								
City	nal					budget by 30								
	Budget					June 2025						•••		
				A4400000000000000000000000000000000000										
GOAL 8: An	Expendit	Direct	20	5		Percentage	Certified BTO	%0	%0	R 9932	%0	%0	%0	%0
Efficient,	nre on	orate	***************************************			expenditure on	Spreadsheet							
Effective and	allocated		•			overtime not								
						exceeding								
												-		



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2024/2025 Performance Per	Quarter	02 03 04								
		Q1 Q2							discovery of the state of the s	
Annual	Annual Budget	2024/2	2							
2024/2		Target								
Baseli	2023/2	024								
Portfolio of Evidence	(POE)									
Key		(KPI)		overtime not	exceeding	approved	budget by 30	June 2025		A 111
Weighti									15	100
Key Focus Area Strategi Area/ KP REF	. °2				***************************************					
Area/	ě	(Ward	/Area)							
Strategi				allocated	Overtime	budget				***************************************
cus Area				Effective and	Well-Governed				WEIGHTING	GRAND TOTAL

COMPETENCY REQUIREMENTS

7. Competency Description: CORE MANAGERIAL COMPETENCIES

	Cluster	Leading Competencies	Weight
ပ	Competency Name	Strategic Direction and Leadership	
	Competency	Provide and direct a vision for the institution, and inspire and deploy others to deliver on the strategic	
	Definition	institutional mandate	
		ACHIEVEMENT LEVELS - ADVANCED	
•	Evaluate all activitie	Evaluate all activities to determine value and alignment to strategic intent	10
•	Display in-depth kn	Display in-depth knowledge and understanding of strategic planning	
•	Align strategy and g	Align strategy and goals across all functional areas	
•	Actively define perfe	Actively define performance measures to monitor the progress and effectiveness of the institution	
•	Consistently challer	Consistently challenge strategic plans to ensure relevance	
•	Understand instituti	Understand institutional structures and political factors, and the consequences of actions	
•	Empower others to	Empower others to follow strategic direction and deal with complex situations	
•	Guide the institutior	Guide the institution through complex and ambiguous concern	
S)	se understanding of p	Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies,	
ĕ	positions and alliances		

	Cluster	Leading Competencies	Weight
	Competency Name	People Management	compulsory
Ŭ	Competency Definition	Effectively manage, inspire and encourage people, optimize talent and build nature relationships	
		in order to achieve institutional objectives	
		ACHIEVEMENT LEVELS - ADVANCED	
	Identify ineffective team	Identify ineffective team and work processes and recommend remedial interventions	5
•	Recognize and reward	Recognize and reward effective and desired behavior	
•	Provide mentoring and	Provide mentoring and guidance to others in order to increase personal effectiveness	
•	Identify development ar	Identify development and learning needs within the team	
•	Build a work environme	Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism	
•	Inspire a culture of perf	Inspire a culture of performance excellence by giving positive and constructive feedback to the team	
•	Achieve agreement or o	Achieve agreement or consensus in adversarial environments	
•	Lead and unite diverse	Lead and unite diverse teams across divisions to achieve institutional objectives	

Cluster	Leading Competencies	Weight
Competency Name	Program and Project Management	
Competency Definition	Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives	
	ACHIEVEMENT LEVELS - ADVANCED	
Manage multiple prograr	Manage multiple programs and balance priorities and conflicts according to institutional goals	2
Apply effective risk mana	Apply effective risk management strategies through impact assessment and resource requirements	
Modify project scope and budget when required	d budget when required without compromising the quality and objectives of the project	

	stakeholders in seeking project buy-in
	Involve top-level authorities and relevant s
١	•

- Identify and apply contemporary project management methodology
- Influence and motivate project team to deliver exceptional results
- Monitor policy implementation and apply procedures to manage risks

1,441,4 1,431,4 1,331,4	Cluster	Leading Competencies	Weight
	Competency Name	Financial Management	compulsory
ပ	competency Definition	Competency Definition Able to compile, and manage budgets, control cash flow, institute financial risk management and administer procurement processes in accordance with recognized financial practices. Eurther to ensure that all financial transactions are managed in an ethical manner	
		ACHIEVEMENT LEVELS - ADVANCED	
· •	Take active ownership	Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own	2
	responsibility		
٠	Prepare budgets that a	Prepare budgets that are aligned to the strategic objectives of the institution	
•	Address complex budg	Address complex budgeting and financial management concerns	
•	Put systems and proce	Put systems and processes in place to enhance the quality and integrity of financial management practices	
•	Advise on policies and	Advise on policies and procedures regarding asset control	
•	Promote National Trea	Promote National Treasury's regulatory framework for Financial Management	

M.M.D.

DCSS SCORECARD FOR THE PERIOD 01 NOVEMBER 2024 – 30 JUNE 2025

Competency Name Charge Leadership Competency Definition Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community • Actively monitor change impact and results and convey progress to relevant stakeholders • Secure buy-in and sponsorship for change initiatives • Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness • Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change • Take the lead in impactful change programs • Benchmark change interventions against best change practices • Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation	
 Competency Definition Implement new initiatives and deliver profess ACHIEVEMENT LEVELS - A ACHIEVEMENT LEVELS - A ACHIEVEMENT LEVELS - A Actively monitor change impact and results and convey progress to releval sponsorship for change initiatives Continuously evaluate change strategy and design and introduce new apple Build and nurture relationships with various stakeholders to establish strainstand the lead in impactful change programs Benchmark change interventions against best change practices Understand the impact and psychology of change, and put remedial interventions 	
ACHIEVEMENT LEVELS - P Actively monitor change impact and results and convey progress to relevate secure buy-in and sponsorship for change initiatives Continuously evaluate change strategy and design and introduce new app Build and nurture relationships with various stakeholders to establish stra Take the lead in impactful change programs Benchmark change interventions against best change practices Understand the impact and psychology of change, and put remedial interventions	Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community
 Actively monitor change impact and results and convey progress to relevant to the secure buy-in and sponsorship for change initiatives Continuously evaluate change strategy and design and introduce new apply and and nurture relationships with various stakeholders to establish strain take the lead in impactful change programs Benchmark change interventions against best change practices Understand the impact and psychology of change, and put remedial interventions 	LS - ADVANCED
~ ~ ~ ~	relevant stakeholders
 Continuously evaluate change strategy and design and introduce new apply and nurture relationships with various stakeholders to establish strations are the lead in impactful change programs Benchmark change interventions against best change practices Understand the impact and psychology of change, and put remedial interventions 	
 Build and nurture relationships with various stakeholders to establish stra Take the lead in impactful change programs Benchmark change interventions against best change practices Understand the impact and psychology of change, and put remedial inter 	n and introduce new approaches to enhance the institution's effectiveness
st char iange,	h strategic alliance in facilitating change
 Benchmark change interventions against best change practices Understand the impact and psychology of change, and put remedial inter- 	
 Understand the impact and psychology of change, and put remedial inten 	
	and put remedial interventions in place to facilitate effective transformation
• Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation	ss, and identify the potential for implementation

M.M.D. C.D. BCSS SCORECARD FOR THE PERIOD 01 NOVEMBER 2024 – 30 JUNE 2025

Cluster	Leading Competencies	Weight
Competency Name	Governance Leadership	
Competency Definition	Able to promote, direct and apply professionalism in managing risk and compliance requirements	
	and apply a thorough understanding of governance practices and obligations. Further, able to	
	direct the conceptualization of relevant policies and enhance cooperative governance relationships	8 3 3 3
	ACHIEVEMENT LEVELS - ADVANCED	
 Able to link risk initiative 	Able to link risk initiatives into key institutional objectives and drivers	10
 Identify, analyses and n 	Identify, analyses and measure risk, create valid risk, create valid risk forecast, and map risk profiles	
 Apply risk control methor 	Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives	
 Demonstrate a thorougl 	Demonstrate a thorough understanding of risk retention plans	
 Identify an implement or 	Identify an implement comprehensive risk management systems and processes	
 Implement and monitor 	Implement and monitor and formulation of policies, identify and analyses constraints and challenges with implementations and provide	
recommendations for improvement	mprovement	

a. Competency Description: CORE OCCUPATIONAL COMPETENCIES

Cluster	Core Competencies	Weight
Competency Name	Moral Competence	
Competency Definition	Able to identify moral triggers, apply reasoning that promotes honesty and integrity and consistently	
	display behaviors that reflects moral competence	
	ACHIEVEMENT LEVELS - ADVANCED	
 Identify, develop, and a 	Identify, develop, and apply measures of self-correction	သ
 Able to gain trust and re 	Able to gain trust and respect through aligning actions with commitments	
 Make proposals and rec 	Make proposals and recommendation that are transparent and gain the approval of relevant stakeholders	
 Present values, beliefs 	Present values, beliefs and ides that are congruent with the institution's rules and regulations	
 Take an active stance a 	Take an active stance against corruption and dishonesty when noted	
 Actively promote the va 	Actively promote the value of the institution to internal and external stakeholders	
 Able to work in unity will 	Able to work in unity with a team and not seek personal gain	
 Apply universal moral p 	Apply universal moral principles consistently to achieve moral decisions	

M.M.D.

DCSS SCORECARD FOR THE PERIOD 01 NOVEMBER 2024 – 30 JUNE 2025

Cm. A.R.

Page 26 of 33

Cluster	Core Competencies W	Weight
Competency Name	le Planning and Organising	
Competency Definition	tion Able to plan, priorities and organize information and resources effectively to ensure the quality-of-	
	service delivery and build efficient contingency plans to manage risk	
	ACHIEVEMENT LEVELS - ADVANCED	
 Able to define ins 	Able to define institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate	19
resources for succ	resources for successful implementation	
 Identify in advance 	Identify in advance stages and actions to complete tasks and projects	
 Schedule realistic 	Schedule realistic timelines, objectives and milestones for tasks and projects	
 Produce clear, det 	Produce clear, detailed and comprehensive plans to achieve institutional objectives	
 Identify possible ris 	Identify possible risk factors and design and implement appropriate contingency plans	
 Adapt plans consic 	Adapt plans considering changing circumstances	
 Priorities tasks and 	Priorities tasks and projects according to their relevant urgency and importance	

M.M.D.

DCSS SCORECARD FOR THE PERIOD 01 NOVEMBER 2024 – 30 JUNE 2025

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Cluster	Core Competencies	Weight
Competency Name	Analysis and Innovation	
Competency Definition	Able to critically analyse information, challenges and trends to establish and implement fact-based	
	solutions that are innovative to improve institutional processes in order to achieve key strategic	
	objectives	
	ACHIEVEMENT LEVELS - ADVANCED	
 Coaches team membe 	Coaches team members on analytical and innovative approaches and techniques	5
 Engage with appropria 	Engage with appropriate individuals in analysing and resolving complex problems	
 Identify solutions on va 	Identify solutions on various areas in the institution	
 Formulate and implem 	Formulate and implement new ideas throughout the institution	
 Able to gain approval a 	Able to gain approval and buy in for proposed interventions from relevant stakeholders	
 Identify trends and bes 	Identify trends and best practices in process and service delivery and propose institutional application	
 Continuously engage ii 	Continuously engage in research to identify client needs	

Cluster	Core Competencies	Weight
Competency Name	Knowledge and Information Management	
Competency Definition	Able to Promote the generation and sharing of knowledge and information through various processes	
	and media, in order to enhance the collective knowledge base of local government	
	ACHIEVEMENT LEVELS - ADVANCED	
 Effectively predict future 	Effectively predict future information and knowledge management requirements and systems	10
 Develop standards and 	Develop standards and processes to meet future knowledge management needs	
 Share and promote be 	Share and promote best-practice knowledge management across various institutions	
 Establish accurate mea 	Establish accurate measures and monitoring systems for knowledge and information management	
 Create a culture condu 	Create a culture conductive of learning and knowledge sharing	
 Hold regular knowledg 	Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches	

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Cluster	Core Competencies	Weight
Competency Name	Communication	
Competency Definition	Competency Definition Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate	
	for the audience in order to effectively convey, persuade and influence stakeholders to achieve the	
	desired outcome	
	ACHIEVEMENT LEVELS - ADVANCED	
 Effectively communica 	Effectively communicate high-risk and sensitive matters to relevant stakeholders	10
 Develop a well-defined 	Develop a well-defined communication strategy	
 Valance political persp 	Valance political perspectives with institutional needs when communicating viewpoints on complex issues	
 Able to effectively direct 	Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles	
 Market and promote th 	Market and promote the institution to eternal stakeholders and seek to enhance a positive image of the institution	
 Able to communicate v 	Able to communicate with the media with high levels of moral competence and discipline	

	Cluster	Core Competencies	Weight
1	Competency Name	Results and Quality Focus	
ျပ	Competency Definition	Able to maintain high quality standards, focus on achieving results and objectives while consistently	
		striving to exceed expectations and encourage others to meet quality standards, Further, to actively	
		monitor and measure results and quality against identified objectives	
		ACHIEVEMENT LEVELS - ADVANCED	
	Consistently verify own	Consistently verify own standards and outcomes to ensure quality output	10
•	Focus on the end resul	Focus on the end result and avoids being distracted	
•	Demonstrate a determi	Demonstrate a determined and committed approach to achieving results and quality standards	
•	Follow task and project	Follow task and projects through to completion	
	Set challenging goals a	Set challenging goals and objectives to self and team and display commitment to achieving expectations	
•	Maintain a focus on qua	Maintain a focus on quality outputs when placed under pressure	
•	Establishing institution	Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring	
	success, evaluating an	success, evaluating and valuing the work of the institution	

7.1 CONSOLIDATED SCORESHEET (PERFORMANCE ASSESSMENT CALCULATOR): DIRECTOR

In terms of Regulations 805 of 2006, the Employee will be scored on a ratio of 80% for Key Performance Areas (KPAs) and 20% for Core Competency Requirements (CCRs) It is also required that the KPAs relevant to the Employees Functions also be weighted in terms of importance out of a total of 100%, contributing to the 80% contribution to KPAs. It is also necessary to allocate weighting amongst KPI's and Projects where applicable. A Summary of total weightings are indicated below.

Key Performance Areas (KPAs)	KPA	Assess	Weighte	Panel
	Weightin	Weightin	d Score	Score
	gs	gs		
Basic Service and Infrastructure Development	0			
Municipal Institutional Development and Transformation	55			
Local Economic Development (LED) 0				
Municipal Financial Viability and Management	15			
Good Governance and Public Participation	30			
Spatial Rationale	0			
Total KPAs = (KPAs Weighted Score/100%) x 80%	100			
Total Core Competency Requirements (CCRs) =	100	1		
(CCRs Weighted Score/100%) x 20%				
TOTAL WEITGHTED SCORE (KPAs + CCRs)				
TOTAL WEITGHTED SCORE CONVERTED TO % = (TOTAL WEIGHTED				
SCORE/3) x 100%				

N.B. The consolidated Performance Evaluation Results will be attached separately in the assessment report for the incumbent.



ANNEXURE B

PERSONAL DEVELOPMENT PLAN AFTER THE PERFORMANCE REVIEWS

growth and the development needs identified during the performance review session must be documented in the revised Personal Development Plan to accommodate the new needs as identified during the performance review discussions. The new Personal Development Plan shall amongst others include After concluding the performance reviews for the Director, the outcome of the performance reviews influences the Personal Development Plan. The personal the actions agreed to and the implementation must take place within the set time frames. Below is the Personal Development Action Plan.

Support Person		
Suggested Time	Frames	
Suggested Mode of Suggested Time	Delivery	
Suggested Training /	Development	
Outcomes Expected		
Skills Performance	Gap	

SIGNATURES

SIGNED AND ACCEPTED BY THE EMPLOYEE NAME: MS. MPOLAI MAAPE	SIGNATURE: DE COMPANION DE LA	DATE: 41 12 2024
SIGNED AND ACCEPTED ON BEHALF OF THE EMPLOYER NAME: MR. ASHMAR KHUDUGE	SIGNATURE: (M)	DATE: 11/12/2024

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