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RUSTENBURG LOCAL MUNICIPALITY



PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

THE RUSTENBURG LOCAL MUNICIPALITY REPRESENTED BY

Advocate Ashmar Khuduge

in his capacity as the Municipal Manager of

Rustenburg Local Municipality

(the "Employer")

and

Linda George Jele

in his capacity as the **Director**

of Rustenburg Local Municipality

(the "Employee")

(Collectively referred to as the "Parties")

FOR THE FINANCIAL YEAR 2024/2025

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Rustenburg local Municipality represented by **Advocate Ashmar Khuduge** in his capacity as Municipal Manager (hereinafter referred to as the Employer or Supervisor) and

Mr Linda George Jele in his capacity as the Director (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1. The Employer has entered into a contract of employment with the Employee in terms of section 56 (1) (a) of the Local Government: Municipal Systems Act 32 of 2000 as amended. The employee is appointed on a permanent basis as manager directly accountable to the Municipal Manager. The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2. Section 57 (1) (a) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement.
- 1.3. The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4. The parties wish to ensure that there is compliance with Sections 57(4A) and 57(5) of the Systems Act.
- 1.5. In the agreement the following terms will have the meaning ascribed thereto:
 - a) **this agreement-** means the performance agreement between the Employer and Employee and the Annexures thereto;
 - b) **the Municipal Manager** means the Municipal Manager of the Rustenburg Local Municipality appointed in terms Section 54A of the Local Government Municipal Systems Act;
 - c) the Employee- means the manager appointed in terms of Section 56 of the Systems Act;
 - d) the Employer- means Rustenburg Local Municipality; and
 - e) the Parties- means the Employer and Employee.

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2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1. comply with the provisions of Section 57(1) (b), (4A) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2. specify objectives and targets defined and agreed with the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery Budget and Implementation Plan (SDBIP) and the budget of the municipality.
- 2.3. specify accountabilities as set out in the Performance Plan (Annexure A);
- 2.4. monitor and measure performance against set targeted outputs;
- 2.5. use the Performance Agreement and Performance Plan as the basis for assessing the suitability of the Employee for employment and/or to assess whether the Employee has met the performance expectations applicable to his job;
- 2.6. appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and
- 2.7. give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1. Notwithstanding the date of signature hereto, this Agreement will commence on the 01 October 2024 to 30 June 2025 where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2. This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.3. If at any stage during the validity of this Agreement the work environment alters to the extent that the contents of this Agreement are no longer appropriate, the contents must by mutual agreement between the parties, be revised.

4. PERFORMANCE OBJECTIVES

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- 4.1. The Performance Plan (Annexure A) sets out
 - a) the performance objectives and targets that must be met by the Employee; and
 - b) the time frames within which those performance objectives and targets must be met.
- 4.2. The performance objectives and targets reflected in **Annexure A** are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Budget and Service Delivery, Budget and Implementation Plan of the Employer, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.3. The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
- 4.4. The Employee's performance will in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the municipality.
- 5.2. The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3. The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4. The employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPAs) (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5. The criteria upon which the performance of the employee must be assessed consist of two components, both of which must be contained in the performance agreement. The employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs), respectively. Each area of assessment will be weighted and will contribute a specific part to the total score. KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.

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5.6. The employee's assessment will be based on his or her performance in terms of the outputs/outcomes (performance indicators) identified as per the performance plan which are linked to the KPA's, which constitute 80% of the overall assessment result as per the weightings agreed to between the employer and employee.

KEY PERFORMANCE AREAS	WEIGHTING
Basic Service Delivery	69%
Local Economic Development	4%
Municipal Financial Viability	9%
Municipal Institutional Development and Transformation	0%
Good Governance and Public Participation	18%
Spatial Rationale	0%
Total	100%

5.7. In the case of managers directly accountable to the municipal manager, key performance areas related to the functional area of the relevant manager must be subject to negotiation between the municipal manager and the relevant manager.

6. COMPETENCY FRAMEWORK

- 6.1. A person appointed as a senior manager must have the competencies as set out in this framework. Focus must also be placed on the following key factors:
 - a) Critical leading competencies that drive the strategic intent and direction of local government;
 - b) Core competencies which senior managers are expected to possess, and which drive the execution of the leading competencies; and
 - c) The eight Batho Pele principles.
- 6.2. The competency framework consists of **six leading competencies** which comprise of twenty (20) driving competencies that communicate what is expected for effective performance in local government.
- 6.3. The competency framework further involves six core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.

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- 6.4. Competency Framework Structure
- 6.4.1. The competencies that appear in the competency framework are detailed below:

CRITICAL LEADING	COMPETENCIES	
Six (6) Leading	Twenty (20) driving competencies	Weight
Competencies		
Strategic Direction and Leadership	 Impact and Influence Institutional Performance Management Strategic Planning and Management Organisational Awareness 	20%
People Management	 Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management 	10%
Program and Project Management	 Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation 	5%
Financial Management	 Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring 	10%
Change Management	 Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation 	5%
Governance Leadership	Policy FormulationRisk and Compliance ManagementCooperative Governance	10%
SIX (6) CORE COMPE	TENCIES	
Moral Competence		5%
Planning and Organising		10%
Analysis and Innovation		5%
Knowledge and Informat	tion Management	5%
Communication		10%
Results and Quality Focu	1S .	5%
Total		100%

7. PERFORMANCE ASSESSMENT

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- 7.1. The Performance Plan (Annexure A) to this Agreement sets out
- 7.1.1. The standards and procedures for evaluating the Employee's performance; and
- 7.1.2. The intervals for the evaluation of the Employee's performance;
- 7.2. Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage while the contract of employment remains in force;
- 7.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames;
- 7.4. The **Employee's** performance will be measured in terms of contributions to the strategic objectives and strategies set out in the **Employer's** IDP.
- 7.5. The Annual performance appraisal will involve:
- 7.5.1. Assessment of the achievement of results as outlined in the Performance Plan a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad-hoc tasks that had to be performed under the KPA
 - b) Values are supplied for KPI's and Activities under each KPA as part of the Institutional Assessment. Based on the Target for an activity or KPI, over or under performance are calculated and converted to the 1-5-point scale automatically. These scores are carried over to the applicable employee's performance plan. During assessment, the employee has a chance to submit evidence of performance for appropriate rating
 - c) The assessment of the performance of the Employee is therefore based on the following rating scale for KPIs and subsequent Leading Competencies and Core Competencies:

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Level	Rating 1 2 3 4 5	Terminology	Description
5		Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year
4		Performance Significantly Above Expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved al others throughout the year
3		Fully Effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreements and Performance Plan.
2		Not Fully Effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performances criteria and indicators as specified in the Performance Agreements and Performance Plan.
1		Unacceptable Performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Agreements and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.

- 7.5.2. The Employee will submit her self-evaluation to the Employer prior to the formal assessment with the Panel; and
- 7.5.3. An overall score will be calculated based on the total of the individual scores calculated above.
- 7.5.4. Assessment of the Leading Competencies and Core Competencies:
- 7.5.5. There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance.
- 7.5.6. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance.

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7.5.7. The competency framework is underscored by four (4) achievement levels that act as benchmark and minimum requirements for other human capital interventions, which are, recruitment and selection, learning and development, succession and planning, and promotion.

7.5.8. Achievement Levels

- 7.5.8.1. The achievement levels indicated in the table below serves as a benchmark for the appointments, succession planning and development interventions.
- 7.5.8.2. Individuals falling within the Basic range are deemed unsuitable for the role of senior manager, and caution should be applied in promoting and appointing such persons.
- 7.5.8.3. Individuals that operate in the Superior range are deemed highly competent and demonstrate an exceptional level of practical knowledge, attitude and quality. These individuals should be considered for higher positions and should be earmarked for leadership programs and succession planning.

Achievement Levels	Description		
Basic 1	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention		
Competent 2	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses		
Advanced 3	Develops and applies complex concepts, methods and understanding. Effectively directs and leads group and executes in-depth analyses		
Superior 4	Has a comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods.		

7.6. Performance Assessment Panel

- 7.6.1. For purpose of evaluating the annual performance of managers directly accountable to the municipal managers, an evaluation panel constituted of the following persons must be established:
- a) Municipal Manager;

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- b) Chairperson of the Performance Audit Committee (PAC) or the Audit Committee (AC) in the absence of a Performance Audit Committee
- c) Member of the Mayoral or Executive Committee or in respect of a plenary type of municipality, another member of Council.
- d) Municipal Manager from another municipality; and
- e) The Manager responsible for Human Resources of the municipality must provide Secretariat services to the evaluation panels.

8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1. The performance of each employee in relation to his/her performance agreement must be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

1st quarter:

Not later than end of the third week of October.

2nd quarter:

Not later than end of the third week of January.

3rd quarter:

Not later than end of the third week of April.

4th quarter and annual review: Third week of August

- 8.2. The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 8.3. Performance feedback must be based on the Employer's assessment of the Employee's performance.
- 8.4. The Employer will be entitled to review and make reasonable changes to the provisions of **Annexure A** from time to time for operational reasons on agreement between both parties.
- 8.5. The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended on agreement with both parties.

9. DEVELOPMENTAL REQUIREMENTS

9.1. The Personal Development Plan (PDP) for addressing developmental gaps must form part of the performance agreement and will not be affected by the amendment.



10. OBLIGATION OF THE EMPLOYER

- 10.1. The Employer must
 - a) Create an enabling environment to facilitate effective performance by the employee;
 - b) Provide access to skills development and capacity building opportunities;
 - c) Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
 - d) On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and
 - e) Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

- 11.1. The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others
 - a) A direct effect on the performance of any of the Employee's functions;
 - b) Commit the Employee to implement or to give effect to a decision made by the Employer; and
 - c) A substantial financial effect on the Employer.
- 11.2. The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in clause 11.1 above, as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1. The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2. A performance bonus of 5% to 14% of the all-inclusive annual remuneration package shall be payable to the Employee in recognition of performance, in determining the performance bonus the relevant percentage is based on the

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overall rating, calculated by using the applicable assessment-rating calculator.

The performance bonus will be awarded based on the following scheme:

No		Final Per cent Performance Bonus Score
and the second	Below 130%	0%
1	130.0%	5.0%
2	131.0% -135.0%	6.0%
3	136.0% -140.0%	7.0%
4	141.0% - 145,0%	8.0%
5	146.0% - 149.0%	9.0%
6	150.0% -154.0%	10.0%
7	155.0% - 159.0%	11.0%
8	160.0% - 164.0%	12.0%
9	165.0% - 169.0%	13.0%
10	Above 169%	14.0%

- 12.3. In the case of unacceptable and/or poor performance, the Employer shall
 - a) provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
 - b) after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

13. DISPUTE RESOLUTION

- 13.1. Any disputes about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/or salary increment in the agreement, must be mediated by
 - a) In the case of the municipal manager, the MEC for Local Government in the province within thirty (30) days of receipt of a formal dispute from the employee, or any other person designated by the MEC. whose decision shall be final and binding on both parties.
- 13.2. Any disputes about the outcome of the employee's performance evaluation, must be mediated by –

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a) In the case of managers directly accountable to the municipal manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e), within thirty (30) days of receipt of a formal dispute from the employee; whose decision shall be final and binding on both parties.

14. GENERAL

- 14.1. The contents of this performance agreement must be made available to the public by the Employer;
- 14.2. Nothing in this agreement diminishes the obligation, duties or accountabilities of the Employee in terms of his or her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

15. SIGNATORIES

Signed at RUSTENBURG on this 01st day of October 2024.

AS WITNESSES:		
1. B.F.Magale		
2. T.Madlapeng	AL	
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	(MR LG JELE) DIRECTOR COM	MMUNITY DEVELOPMENT
Signed at RUSTENBURG on this 45 day		
Signed at RUSTENBURG on this <u>19</u> day	of Ullune	2024.
AS WITNESSES:		
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		HMAR KHUDUGE
	MUNICIPAL MA	ANAGEK



PERFORMANCE PLAN 2024/2025 FOR ACTING DIRECTOR: COMMUNITY DEVELOPMENT

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1. BACKGROUND

This Plan defines the council's expectations of the Acting Director: Community Development in accordance with the acting director: Community Development's performance agreement to which this document is attached. Section 57(5) of the Municipal System Act and the Performance Regulations gazette in Notice No 805, published on 1 August 2006, which provides the performance objectives and targets must be on the key performance indicators set out from time to time in the Municipality's Integrated Development Plan and determined by the Mayor (as represented of Council).

There are of 5 parts to this plan:

- 1. A statement about the purpose of the position
- 2. Performance review procedure
- 3. Technical Scorecard detailing key performance areas (KPA's) and their related performance indicators, weightings and target dates
- 4. Competency Requirements
- 5. Consolidated scorecard (Performance Assessment Calculator)
- 2. DURATION AND CONDITIONS
- 2.1. The period of this Performance Plan is from 01 July 2024 to 30 June 2025.
- 2.2. There are no pre-and/or current Employment conditions attached to this Performance Plan

Signed and accepted by the Acting Director: Community Development:

Date: 03/67/2024

Signed by the **Municipal Manager** on behalf of Employer: Date: Dat

3. POSITION PURPOSE

The Acting Director: Community Development is required to:

- (i) Lead and direct the Directorate through effective strategies to fulfil the objects of local government provided for in the Constitution, 1996 and any other legislative framework that govern the local government
- (ii) Fostering relationships between the Municipal Council and its Social Partners with specific focus to the functional areas; and
- (iii) Creating an environment that defines the purpose and role of local government to involve people in shaping the future of communities

As the head of the Directorate of the municipality, the Acting Director is responsible for and performs the following functions:

- (i) Good governance and public participation
- (ii) Sustainable infrastructure and basic service delivery
- (iii) Local economic development
- (iv) Municipal transformation and organisation development and;
- (v) Municipal financial viability and management

4. PERFORMANCE REVIEW PROCEDURE

- A performance review will be held on a quarterly basis with a formal performance review biannually in December/January and in June/July after the financial year with the understanding that review in the first and third quarter may be verbal if performance is satisfactory
- 2. The Municipal Manager may request input from agendas, minutes and "customers" on the Acting Director's performance throughout the review period. This may be done through discussion or by asking "customers" to complete a rating form to submit to the evaluation panel for consideration. Customers can comment on the Municipal Manager's performance since they have worked closely with him on some or all aspects of his job.
- 3. The Acting Director to prepare for quarterly performance evaluation by providing a brief description of achievements, including the reference to evidence, supporting documentation, (documents, reports and/or resolutions with dates of submission) in the relevant column in section 4 (KPA) score card below). Achievement to be reported on cumulatively)
- 4. The Acting Director to provide a rating for himself/herself for the final assessment against the agreed objectives in the column provided in the KPA scorecard.
- 5. The Acting Director and Evaluation panel to meet to conduct formal performance rating and agree final scores. It may be necessary to have two meetings i,e give the Director scores and allow him/her time to consider them before final agreement. In the event of disagreement, the evaluation panel has the final say with regard to the final score that is given.
- 6. The evaluation panel to provide ratings of the Municipal Manger's performance against agreed objectives as a result of portfolio of evidence and/or comments and customer input.

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- 7. Initially the scoring should be recorded on the scorecard then transferred onto the consolidated score sheet
- 8. Any reasons for non-compliance should be recorded during the review session by keeping of minutes of the review session.
- 9. The assessment of the performance of the Director will be based on the following rating scale for KPA's:

Terminology	Description	Rating Level
Outstanding Performance	Performance far exceeds the standard expected of the Director at this level. The appraisal indicates that the Director has achieved above fully effective results against all performance criteria and indicators are specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year	5
Performance Significantly above expectation	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Director has achieved all others through the year	4
Fully Effective	Performance fully meets the standards expected in the job. The appraisal indicates that the Director has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.	3
Performance not fully Effective	Performance is below the standard required for the job. Performance meets some of the standards expected for the job.REV The review/assessment indicates that the Director has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan	2
Unacceptable Performance	Performance does not meet the standard for the job. The review/assessment indicates that the MM has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The Director has failed to demonstrate the commitment or ability to bring the performance up to the level of expected in the job despite management efforts to encourage improvement.	1

- 10. Only those items relevant for the review period in question should be scored
- 11. The assessment of the performance of the Acting Director on all Competencies will be based on the rating scale as reflected in section 4 of the performance plan.
- 12. The Municipal Manager and Acting Director to prepare and agree on a personal development plan (PDP) for addressing developmental gaps.
- 13. The Municipal Manager and Acting Director to set new objectives, targets, performance indicators, weighting and dates etc. for the following financial year.
- 14. Poor work performance will be dealt with in terms of regulation 32 (3) of the Performance gazetted in Notice No 805, Published on 1 August 2006.

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5. FUNCTIONAL ALIGNMENT OF THE INDIVIDUAL PERFORMANCE SCORECARD TO THE INTERGRATED DEVELOPMENT PLAN (IDP) OF THE ORGANISATION.

The integrated Development Plan (IDP) 2023/2024 of the Rustenburg Local municipality is aligned to the prescribed National Key Performance Areas, viz:

- 1) Basic Service delivery and Infrastructure Development
- 2) Local Economic Development
- 3) Municipal Financial Viability and Management
- 4) Good Governance and Public Participation
- 5) Municipal Institutional Development and Spatial Rationale

All Directorates within the Organisation are accountable for the successful of fulfilment of the IDP's specific programmes as espoused under each of the above National Key Performance Areas.



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6. KEY PERFORMANCE AREA SCORECARD 6.1. Basic Service Delivery and Infrastructure Development

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S AS	100% of formal househol ds with access to refuse removal services	30 x informal settleme nts with a waste service.
2024/2025 Performance Targets per Quarter Q2 Q3 Assemble	100% of formal households with access to refuse removal services	25 x informal settlements with a waste service.
2024/2025 Per Per Q2.	100% of formal households with access to refuse removal services	22 x recognized informal settlements with a waste service.
Q1	100% of formal households with access to refuse removal services	30 x informal settlements with a waste
Annual Budget 2024/25 R'000 R'000 and infrastructure	R70 421 828	NO N
2024/2025 Annual Target Target	100% of formal households with access to refuse removal services	30
Baseline 2023/24 2023/24 from of casefts Carrier, cost effective, i	100% Formal Households on the Valuation Roll, EXCLUDING FARMS	(26/40) of informal settlements provided with waste service
Portfolio of Evidence Evidence Carty & Ecount Free	Expenditure P. Report (Invoices) Dated Pictures Sampled Satisfactory Questionnaire on waste collection services Vehicle Tracking Reports	Dated Pictures Sampled Satisfactory Questionnaire on waste collection services
Strategi Area / Weight KPI Key Performance Portfolio of Baseline 2024/2025 Annual Budget 2024/2025 Strategi Area / Weight KPI Key Performance Portfolio of Baseline 2024/2025 Annual Budget P P P P P P P P P P P P P P P P P P P	Percentage of formal households with a weekly solid waste removal service by 30 June 2025.	Number of informal settlements with a waste service by 30 June 2025
NOW WITH	- i	2
Weight	50	10
Area / Area / Localit y Y (Ward)	Munic ipal wide All Wards	Munic ipal wide All Wards
Strategi es es	Maintai n a safe, healthy and socially cohesiv e environ ment for all	Maintai n a safe, healthy and socially cohesiv e environ
Key Focus Area / Goal	Goal 3: Habitabl e, clean and green city	Goal 3: Habitabl e, clean and green city

TECHNICAL SCORECARD FOR THE PERIOD 01 JULY 2024 - 30 JUNE 2025

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25 20		1x climate change activities	% O 80	7
2024/2025 Performance Targets per Quarter Q2 Q3		1 x Climate Change activities	% O u	w
2024/2025 P		1 x Climate Change activities	40 <i>%</i>	5
70		1 x Climate Change activities	%0¢	П
Annual Budget 2024/25 R'000		NO	R14m	R212 666.00
2024/2025 Armual Target		4 activities on climate change	%08	2
Baseline 2023/24		04 Activities	Copies of signed Complain forms by the complainant or emails from the complainant Maintenance Reports	ហ
Portfolio of Evidence	Vehicle Tracking Reports	Report and attendance register for 1x activity per quarter	Complaints register	Concept documents, Attendance registers, programmes, minutes, pictures
Key Performance Indicator (KPI)		Number of climate change activities conducted by 30 June 2025	Percentage response to maintenance complaints by 30 June 2025.	Number of presented library programmes (e.g. SA Library week, E- lending outreach, World book day, World Play day etc.) by 30 June 2025
E 2		m	4	r,
Weight ing		4	rv	ra L
Area / Localit v v v (Ward		Munici pal wide Al} Wards	Munici pal wide All wards	All Wards
Strategi es	ment for all	Maintain a safe, healthy and socially cohesive environm	Efficient Provision of quality Basic Services and Infrastruc ture within a well- planned Spatial Structure	Develop ment & sustain a spatial, natural & built environm ent
Key Focus Area / Goal		Goal 3: Habitable , clean and green city	Goal 3: Habitable, clean and green city	Goal 10: Sustaina ble livelihoo ds & resilient infrastruc ture

TECHNICAL SCORECARD FOR THE PERIOD 01 JULY 2024 – 30 JUNE 2025

8	14 New Projects	60 Environme ntal Education and Awareness Programs	12x Internal Environme ntal audit Reports	30 Operations undertaken
2024/2025 Performance Targets per Quarter Q2 Q3	10 New Projects	45 Environmental Education and Awareness Programs	9x Internal Environmental audit Reports	23 Operations undertaken
2024/2025 Per per (6 New Projects	30 Environmental Education and Awareness Programs	6x Internal Environmental audit Reports	15 Operations undertaken
ð	3 New Projects	15 Environmental Education and Awareness Programs	3x Internal Environmental audit Reports	8 Operations undertaken
Annual Budget 2024/25 R'000	R14m	R11 856	RO	R 480 470
2024/2025 Annual Target	14 new projects	60 Environment al Education and Awareness Programs	12 Internal Environment al audit Reports	30 air quality monitoring Operations undertaken by June 2025
Baseline 2023/24	12	40	12	20 operations undertaken
Portfolio of Evidence	Adverts/ Purchase order/ Appointment Letter/SLA, Completion Certificate.	Reports and attendance registers for 10x activity per quarter.	3x Internal Environnement al Audit Reports per quarter	Air Quality Monitoring Report Report from mines (Anglo & Tharisa Mine)
Key Performance Indicator (KPI)	Number of Civil Facilities maintenance projects initiated by 30 June 2025	Number of Environmental Education and Awareness Programs conducted by 30 June 2025	Number of internal Environmental compliances programs undertaken by 30 June 2025	Number of air quality monitoring operations undertaken by 30 June 2025
5 2	۵	7	∞	ō
Weight in the second se	M	<u>α</u> .	7	7
Area / Localit y (Ward)	All Wards	Ali wards	Ali	Ali wards
Strategi es	Efficient Provision of quality Basic Services and Infrastruc ture within a well- planned Spatial	Maintain a safe, healthy & socially cohesive environm ent for all	Maintain a safe, healthy & socially cohesive environm ent for all	Maintain a safe, healthy & socially cohesive environm ent for all
Key Focus Area / Goal	Goal 10: Sustaina ble livelihoo ds & resilient infrastruc ture	Goal 3: Habitable , clean and green city	Goal 6: A smart & prospero us city	Goal 6: A smart & prospero us city

TECHNICAL SCORECARD FOR THE PERIOD 01 JULY 2024 - 30 JUNE 2025

8		0	X 30 maintenan ce activity at each of all Municipal owned cemeteries (Rietvlei, Donkerhoe k, Pioneer, Zinniaville /Karlie park,	
2024/2025 Performance Targets per Quarter Q2 Q3		2	X 24 maintenance activity at each ofall Municipal cowned (Rietvlei, Plonkerhoek, Pioneer, Zinniaville /Karlie park,	
2024/2025 Per (per (ęd	X 16 maintenance activity at each of all Municipal owned cemeteries (Rietvle), Pioneer, Zinniaville /Karlie park,	
ö		N/A	X 8 maintenance activity at each of all Municipal owned cemeteries (Rietviei, Donkerhoek, Pioneer, Zinniaville /Karlie park, Phatsima, and Lethabong	
Annual Budget 2024/25 R'000		292.664	R260 763	
2024/2025 Annual Target		2 beautification projects undertaken within RLM Open Spaces	32x maintenance activity at all Municipal owned cemeteries	
Baseline 2023/24		3 beautification projects undertaken within RLM Open Spaces	44 x maintenance activity at all Municipal owned cemeteries	
Portfolio of Evidence	Station Reports Smoke Meter Reports	Progress report on beautification activities	Maintenance plan for municipal cemeteries Maintenance Report for municipal cemeteries	
Key Performance Indicator (KPI)		Number of Open Space beautification projects implemented by 30 June 2025	Number of municipal owned cemeteries maintained by 30 June 202.5	69
S S		10	11	9
Weight ing		r.	2	
Area / Localit V (Ward		Wards	wards	
Strategi es		Maintain a safe, healthy & socially cohesive environm ent for all	Maintain a safe, heaithy & socially cohesive environm ent for all	
Key Focus Area / Goal		Goal 6: A smart & prospero us city	Goal 6: A smart & prospero us city	TOTAL

6.2 Local Economic Development

ter 04			
s per Quari		250	
nce Target		250	
2024/2025 Performance Targets per Quarter O1 O2 O3 O4		250	
2024/20		250	
Annual Budget 2024/25 R'000	nd job creation	R6.2 m	
2024/2025 Ann Annual Target	ECTIVE: Support enterprises, cooperative development and job creation	250 opportunities R6.2 m	
	rises, coopera		
Amended Baseline Portfolio of 2022/23 Evidence Evidence	E: Support enterp	Appointment contracts or stamped payment schedule Signed List of beneficiaries	4
\$450 FEB. (1995) \$450 FEB. (19	GIC OBJECTIV		
No. Performance of Indicator (KPI) Evider	MUNICIPAL STRATEGIC OBJ	Number of work opportunity created through Community Development Programmes by 30 June 2025	
KPI No.	2	12	
Weighting		4	
Area/L ocality (Ward)		wards	
Strategies		Drive a diversified economic growth, vibrant, rural developme nt and job creation	
Key Focus Area/G oal		Goal 6: A smart & prosper ouscity	TOTAL

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cator (KPI) Performanc Target R'000 R'000 (KPI) (KPI) (KPI) (KPI) (KPI) Trainer a sustainable manifold trainer a sustainable manifold trainer a sustainable manifold trainer a sustainable manifold trainer as sustainable manifold trainer as sustainable manifold trainer.	Indicator (KPI) Performanc
CPROSTO: Encure a pushabb mining palitinancial wabiility and management	- Indiantes
C PRIMITY: Encurs a suscainable citatricipal financial stability and manapriment	
	1
Certified budget New 60% R 307 m 25% 45% 50% 60%	

TECHNICAL SCORECARD FOR THE PERIOD 01 JULY 2024 – 30 JUNE 2025

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6.2 Local Economic Development

er Quärter		250	
a Targets p		250	
2024/2025 Performance Targets per Quarter Q1		250	
2024/207		250	
Annual Budget 2024/25 R'000	d job creation	R6.2 m	
2024/2025 Annual Target	MUNICIPAL STRATEGIC OBJECTIVE: Support enterprises, cooperative development and Job creation	250 opportunities	
Baseline 2022/23	rises, cooperal		
Amended Portfolio of Evidence	IVE: Support enterp	Appointment contracts or stamped payment schedule Signed List of beneficiaries	4
Portfolio of Evidence	TEGIC OBJECT		
No. Performance Indicator (KPI)	MUNICIPALSTRA	Number of work opportunity created through Community Development Programmes by 30 June 2025	
KPI No.		12	
Weighting		4	
Area/L ocality (Ward)		wards	
Strategies		Drive a diversified economic growth, vibrant, rural developme nt and job creation	Androne
Key Focus Area/G oal		Goal 6: A smart & prosper ous city	TOTAL

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icipal Financial Viability and Management	9
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6.3. Municipal Financial Viability and Mar	
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is per Quarter	%09	1 Plan submitted by 30th April 2025	95%	
2024/2025 Performance Targets per Quarter	50%	N/A	%09	
024/2025 Perfe	45%	N/A	40%	
Z Z	25%	N/A	10%	
Annual Budget 2024/25 R'000 R'000 I ans a feet in the	R 307 m	ECTIVE: Enhance revenue/promote financial sustainability 2023/2024 Quarter 4 Procurement 2023/2024 plan 2023/2024	R34M	
2024/2025 Annual Target Target	%09	enue/promote fin 2023/2024 Procurement plan	73%	
Baseline 2023/24 2023/24 8 a a a find b.	New	VE: Enhance rev		
Amended Portfolio of Baseline 2024/2025 Annual Budget Key Evidence 2023/24 Annual Budget erformanc Target R/000 (KPI) AL STAATEGIC OBJECTIVE: Enhance revenue/promote financial sustainability	Certified budget spreadsheet by Budget & Treasury and/or Purchase Orders	SIC OBJ	Specifications submissions and/or Purchase orders	60
Amended Key Performanc e Indicator (kPI) CARLSTANT		MUNICIPAL		
Strategie Area Weig KPI Key A Alloca hting No. Performance lity (War (War d))	Percentage collection of Budgeted Revenue by 30 June 2025	Date of Submission of a complete 2024/2025 procurement plan to BTO for Consolidation by 30 june 2025	Percentage (%) of the Directorate's capital budget committed by 30 June 2025	
No.	13	14	15	
Weig htmg	m	m	m	
Area Area Alea Alea (War d)	Muni cipal wide	Muni cipal wide	Muni cipal wide	
Strategie s	Ensure a sustainab le municipal financial viability and manage ment	Achieve financial manage ment to ensure service delivery	Achieve position financial ratios	
Key Focus Arrea/Go al	Goal 12: City of sustainab le & efficient resource manage ment	Goal 12: City of sustainab le & efficient resource manage ment	Goal 11: City of sustainab le & efficient resource manage	TOTAL



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6.4. GOOD GOVERNANCE AND PUBLIC PARTICIPATION

Constitution of the Consti			1	
Quarter Q4	1 Q4 assessments. undertaken with Direct reportees	80% management	100%	100%
Oga	1 Q3 assessment s undertaken with Direct reportees	50% manageme nt	100%	100%
2024/2025 Performance Targets per Quarter	1 Q2 assessments undertaken with Direct reportees	N/A	100%	100%
202.	Q.1 assessme nts undertak en with Direct reportees	N/A	100%	100%
Annual Budget 2024/24 R7000	80	RO	RO	RO
2024/2025 Annual Target Annual Target	4 Performance assessments undertaken with Direct reportees	80% Management of the PAAP	100% of Council Resolutions implemented by June 2025	100%
Baseline 2023/2024 France and parts of governance and	5x copies of the 23/24 performance plans for Units Heads 5 X Quarterly review reports	and the state of t		
Portfolio of Evidence Baseline 2024/2025 2023/2024 Annual Target CONTINUE OF CONTINUES OF CONT	Copies of the 2023/24 Performance Agreements Copies of the quarterly Performance reports Attendance register Minutes of Assessments	Monthly PAAP Report	4 X Agenda of Council Council Resolutions Spreadsheet with actual	Directorate contract register Signed service level agreements Signed contract management / project performance reports
Key Performance Portfi Indicator (KPI) Indicator (KPI) Indicator (KPI) Indicator (KPI) Indicator (KPI)	Number of Performance Review Sessions undertaken with by 30 June 2025	Percentage (%) management of the Directorates 2022/23 Post Audit Action Plan (PAAP) by 30 June 2025	Percentage (%) of 2023/2024 Council Resolutions implemented by June 2025	Percentage (%) management and monitoring of contracts by 30 June 2025
KPI NO.		17	18	19
Weighting	4	m	4	4
Area / Locality (Ward)	Municipal wide	Municipal wide	Municipal wide	Municipal wide
Strategies	Uphold good governance and public participation principles	Uphold good governance and public participation principles	Uphold good governance and public participation principles	Uphold good governance and public participation principles
Key Focus Area/Goal	Goal 9: Efficient, effective and well- governed city	Goal 9: Efficient, effective and well- governed	Goal 9: Efficient, effective and well- governed city	Goal 9: Efficient, effective and well- governed city

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Quarter Q4		Not less than 80%	
ce Targets per 0		Not less than 60%	
2024/2025 Performance Targets per Quarter Q3 Q3 Q		Not less than 45%	
2024		Not less than 25%	
Annual Budget 2024/24 R'000		RO	
2024/2025 Annual Target		Not less than 80%	
Baseline 2023/2024		%08	
Portfolio of Evidence	Signed project steering committee reports/ minutes	Directorate Strategic Risk Register and Mitigation reports.	11777
Key Performance Indicator (KPI)		Percentage (%) Directorates risk mitigated by 30 June 2025	
KPI NO.		20	
Weighting		m	18
Area / Locality (Ward)		Municipal wide	- Andrews
Strategies		Uphold good governance and public participation principles	
Key Focus Area/Goal		Goal 9: Efficient, effective and well- governed city	TOTAL

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7. Competency Requirements

7.1 Competency Description: Core Managerial Competencies

Cluster		Leading Competencies	Weight
Compet	Competency Name	Strategic Direction and Leadership¹	
Compet	Competency Definition	Provide and direct a vision for the institution, and inspire and deploy others to deliver on the strategic institutional mandate	
ACHIEVI	ACHIEVEMENT LEVELS - ADVANCED		
•	Evaluate all activities to de	Evaluate all activities to determine value and alignment to strategic intent	10
•	Display in-depth knowledg	Display in-depth knowledge and understanding of strategic planning	
•	Align strategy and goals across all functional areas	cross all functional areas	
•	Actively define performant	Actively define performance measures to monitor the progress and effectiveness of the institution	
•	Consistently challenge stra	Consistently challenge strategic plans to ensure relevance	
•	Understand institutional st	Understand institutional structures and political factors, and the consequences of actions	
•	Empower others to follow	Empower others to follow strategic direction and deal with complex situations	
•	Guide the institution throu	Guide the institution through complex and ambiguous concern	
•	Use understanding of pow	Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances	

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Cluster		Leading Competencies	Weight
Compete	Competency Name	People Management ²	
Compete	Competency Definition	Effectively manage, Inspire and encourage people, optimize talent and build nature relationships in order to achieve institutional objectives	
ACHIEVE	ACHIEVEMENT LEVELS - ADVANCED		
•	Identify ineffective team and	Identify ineffective team and work processes and recommend remedial interventions	10
•	Recognize and reward effective and desired behaviour	ive and desired behaviour	
•	Provide mentoring and guida	Provide mentoring and guidance to others in order to increase personal effectiveness	
•	Identify development and learning needs within the team	arning needs within the team	
•	Build a work environment co	Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism	
•	Inspire a culture of performal	Inspire a culture of performance excellence by giving positive and constructive feedback to the team	
•	Achieve agreement or conser	Achieve agreement or consensus in adversarial environments	
•	Lead and unite diverse teams	Lead and unite diverse teams across divisions to achieve institutional objectives	

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Cluster	Leading Competencies	Weight
Competency Name	Program and Project Management*	
Competency Definition	Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives	
ACHIEVEMENT LEVELS - ADVANCED	NCED	
Manage multiple pro	Manage multiple programs and balance priorities and conflicts according to institutional goals	10
 Apply effective risk n. 	Apply effective risk management strategies through impact assessment and resource requirements	
Modify project scope	Modify project scope and budget when required without compromising the quality and objectives of the project	
 Involve top-level auth 	Involve top-level authorities and relevant stakeholders in seeking project buy-in	
 identify and apply co. 	Identify and apply contemporary project management methodology	
 Influence and motiva 	Influence and motivate project team to deliver exceptional results	
Monitor policy imple:	Monitor policy implementation and apply procedures to manage risks	

Cluster	Leading Competencies	Weight
Competency Name	Financial Management*	
Competency Definition	Able to compile, and manage budgets, control cash flow, institute financial risk management and administer procurement processes in accordance with recognized financial practices. Further to ensure that all financial transactions are managed in an ethical manner	
ACHIEVEMENT LEVELS - COMPETENT		
Take active ownership of plan	Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility	10
Prepare budgets that are align	Prepare budgets that are aligned to the strategic objectives of the institution	
Address complex budgeting a	Address complex budgeting and financial management concerns	***************************************
Put systems and processes in	Put systems and processes in place to enhance the quality and integrity of financial management practices	
 Advise on policies and procedures regarding asset control 	dures regarding asset control	
Promote National Treasury's	Promote National Treasury's regulatory framework for Financial Management	

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Cluster		Leading Competencies We	Weight
Compet	Competency Name	Change Leadership ⁵	
Compet	Competency Definition	Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community	
ACHIEVI	ACHIEVEMENT LEVELS - ADVANCED		
•	Actively monitor change in	Actively monitor change impact and results and convey progress to relevant stakeholders	
•	Secure buy-in and sponsor	Secure buy-in and sponsorship for change initiatives	
•	Continuously evaluate cha	Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness	
•	Build and nurture relation:	Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change	
•	Take the lead in impactful change programs	il change programs	
•	Benchmark change interve	Benchmark change interventions against best change practices	
•	Understand the impact an	Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation	
•	Take calculated risk and se	Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation	

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Cluster		Leading Competencies	Weight
Compete	Competency Name	Governance Leadership ⁶	
Compete	Competency Definition	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualization of relevant policies and enhance cooperative governance relationships	
ACHIEVE	ACHIEVEMENT LEVELS - ADVANCED		
•	Able to link risk initiatives in	Able to link risk initiatives into key institutional objectives and drivers	10
•	Identify, analyses and meas	Identify, analyses and measure risk, create valid risk, create valid risk forecast, and map risk profiles	
•	Apply risk control methodo	Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives	
•	Demonstrate a thorough un	Demonstrate a thorough understanding of risk retention plans	
•	ldentify an implement com	Identify an implement comprehensive risk management systems and processes	
•	Implement and monitor and	Implement and monitor and formulation of policies, identify and analyses constraints and challenges with implementations and provide recommendations for improvement	

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a. Competency Description: CORE Occupational COMPETENCIES

Cluster		Core Competencies	Weight
Compete	Competency Name	Moral Competence:	
Compete	Competency Definition	Able to identify moral triggers, apply reasoning that promotes honesty and integrity and consistently display behaviour that reflects moral competence	
ACHIEVE	ACHIEVEMENT LEVELS ADVANCED		
•	Identify, develop, and app	Identify, develop, and apply measures of self-correction	r.
•	Able to gain trust and resp	Able to gain trust and respect through aligning actions with commitments	
•	Make proposals and recon	Make proposals and recommendation that are transparent and gain the approval of relevant stakeholders	
•	Present values, beliefs and	Present values, beliefs and ides that are congruent with the institution's rules and regulations	
•	Take an active stance agai	Take an active stance against corruption and dishonesty when noted	
•	Actively promote the valu	Actively promote the value of the institution to internal and external stakeholders	
•	Able to work in unity with	Able to work in unity with a team and not seek personal gain	
٠	Apply universal moral prin	Apply universal moral principles consistently to achieve moral decisions	

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Cluster		Core Competencies	Weight
Compete	Competency Name	Planning and Organising ²	
Compet	Competency Definition	Able to plan, prioritise and organise information and resources effectively to ensure the quality of service delivery and build efficient contingency plans to manage risk	
ACHIEVE	ACHIEVEMENT LEVELS - ADVANCED		
•	Able to define institutional	Able to define institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation	5
•	Identify in advance stages a	Identify in advance stages and actions to complete tasks and projects	
•	Schedule realistic timelines	Schedule realistic timelines, objectives and milestones for tasks and projects	
•	Produce clear, detailed and	Produce clear, detailed and comprehensive plans to achieve institutional objectives	
•	Identify possible risk factor	Identify possible risk factors and design and implement appropriate contingency plans	
•	Adapt plans considering changing circumstances	ianging circumstances	
•	Prioritise tasks and projects	Prioritise tasks and projects according to their relevant urgency and importance	

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Cluster		Core Competencies	Weight
Compete	Competency Name	Analysis and Innovation ³	
Compete	Competency Definition	Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives	
ACHIEVE	ACHIEVEMENT LEVELS - ADVANCED		
•	Coaches team members or	Coaches team members on analytical and innovative approaches and techniques	ıs.
•	Engage with appropriate i	Engage with appropriate individuals in analyzing and resolving complex problems	
•	Identify solutions on varío	Identify solutions on various areas in the institution	
•	Formulate and implement	Formulate and implement new ideas throughout the institution	
•	Able to gain approval and	Able to gain approval and buy in for proposed interventions from relevant stakeholders	
•	Identify trends and best p	Identify trends and best practices in process and service delivery and propose institutional application	
•	Continuously engage in re	Continuously engage in research to identify client needs	

Cluster	Core Competencies	Weight
Competency Name	Knowledge and Information Management*	
Competency Definition	Able to Promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government	
ACHIEVEMENT LEVELS - COMPETENT		
Effectively predict future	Effectively predict future information and knowledge management requirements and systems	
Develop standards and pr	Develop standards and processes to meet future knowledge management needs	
Share and promote best-;	Share and promote best-practice knowledge management across various institutions	
Establish accurate measu:	Establish accurate measures and monitoring systems for knowledge and information management	
Create a culture conductive	Create a culture conductive of learning and knowledge sharing	
 Hold regular knowledge a 	Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches	

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Cluster		Core Competencies Weight
Compete	Competency Name	Communications
Compete	Competency Definition	Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome
ACHIEVE	ACHIEVEMENT LEVELS - ADVANCED	
•	Effectively communicate hi	Effectively communicate high-risk and sensitive matters to relevant stakeholders
•	Develop a well-defined communication strategy	mmunication strategy
•	Valance political perspectiv	Valance political perspectives with institutional needs when communicating viewpoints on complex issues
•	Able to effectively direct ne	Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles
•	Market and promote the in:	Market and promote the institution to eternal stakeholders and seek to enhance a positive image of the institution
•	Able to communicate with (Able to communicate with the media with high levels of moral competence and discipline

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Cluster		Core Competencies	Weight
Compet	Competency Name	Results and Quality Focus ⁶	
Compet	Competency Definition	Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet quality standards, Further, to actively monitor and measure results and quality against identified objectives	
ACHIEM	ACHIEVEMENT LEVELS - ADVANCED		
•	Consistently verify own st	Consistently verify own standards and outcomes to ensure quality output	10
•	Focus on the end result and avoids being distracted	nd avoids being distracted	
•	Demonstrate a determine	Demonstrate a determined and committed approach to achieving results and quality standards	
•	Follow task and projects through to completion	hrough to completion	
•	Set challenging goals and	Set challenging goals and objectives to self and team and display commitment to achieving expectations	***************************************
•	Maintain a focus on qualit	Maintain a focus on quality outputs when placed under pressure	
•	Establishing institutional !	Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution	

8. Consolidated score SHEET (Performance Assessment Calculator): DIRECTOR

In terms of Regulations 805 of 2006, the Employee will be scored on a ratio of 80% for Key Performance Areas (KPAs) and 20% for Core Competency Requirements (CCRs) It is also required that the KPAs relevant to the Employees Functions also be weighted in terms of importance out of a total of 100%, contributing to the 80% contribution to KPAs. It is also necessary to allocate weighting amongst KPI's and Projects where applicable. A Summary of total weightings are indicated below.

Basic Service and Infrastructure Development	69			
Municipal Institutional Development and Transformation			ļ	
Local Economic Development (LED)	04		***************************************	
Municipal Financial Viability and Management	9			
Good Governance and Public Participation	18			
Spatial Rationale				
Total KPAs = (KPAs Weighted Score/100%) x 80%	100			
Total Core Competency Requirements (CCRs) = (CCRs Weighted Score/100%) x 20%				
TOTAL WEITGHTED SCORE (KPAs + CCRs)		- A A A A A A A A A A A A A A A A A A A		······································
TOTAL WEITGHTED SCORE CONVERTED TO % = (TOTAL WEIGHTED SCORE/3) x 100)%			······

N.B. The consolidated Performance Evaluation Results will be attached separately in the assessment report for the incumbent.

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ANNEXURE B

PERSONAL DEVELOPMENT ACTION PLAN AFTER THE PERFORMANCE REVIEWS

development needs identified during the performance review session must be documented in the revised Personal Development Plan to accommodate the new needs as identified during the performance After concluding the performance reviews for the Director, the outcome of the performance reviews influences the amendment of the Personal Development Action Plan. The personal growth and the review discussions. The new Personal Development Plan shall amongst others include the actions agreed to and the implementation must take place within the set time frames. Below is the Personal Development Plan Action Plan.

Municipal Manager
1 week
Short course
Facilities Management
Ability to manage the facilities management functions.
Facilities Management

SIGNATURES

Witnesses: Signature: Name: Date: 2 Knyouse troo, 101 150 Name: Witnesses: Signature: Date:

TECHNICAL SCORECARD FOR THE PERIOD 01 JULY 2024 - 30 JUNE 2025